

## **Coronavirus - Our measures regarding our supply performance**

Dear customers and business partners,

The „coronavirus“ (COVID-19) affects us all and considerably restricts us in our daily activities, both with regard to private and business matters. The health and welfare of our employees, customers and suppliers have to be our main priority. We are therefore monitoring the current situation very carefully and pro-actively adapting our measures and activities to any statutory regulations or guidelines.

In order to restrict repercussions on our business operations to a minimum and to protect our colleagues and business partners from infection, gwk has already implemented several precautionary measures. This includes, amongst other things, more work from home offices, the initiation of shift work in the departments production, construction, production planning, quality management and stock as well as restricting travelling activities.

Notwithstanding these exceptional circumstances we strive to fulfil your requirements to your full satisfaction. Our good provision with stocks and the close cooperation with our suppliers ensures the delivery of units and spare parts. We are doing everything possible to ensure that orders are processed quickly and precisely and to organize supply chains as efficiently as possible. Naturally we will immediately inform you if the situation should change.

The Chinese technotrans production facility is returning to normal, following the mandatory measures of the Chinese authorities. This has shown us that the drastic measures are taking effect.

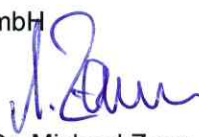
It will take a combined effort to contain the coronavirus and decelerate its spread.

We hope to return to normal operations as soon as possible and look forward to welcoming you personally again soon.

Yours faithfully,

gwk Gesellschaft Wärme Kältetechnik mbH

  
Nicolai Küls  
CCO

  
Dr. Michael Zaun  
CTO