

Our scope of services

Project planning

- Infrared analysis
- Performance measurement
- Project studies
- Mould dimensioning

Contracting

- Used machines
- Contracts
- Financing



Support

- Maintenance
- In-house service inspection
- Teleservice
- Mould cleaning / system cleaning
- Training
- Spare parts

Optimisation

- Retrofitting / redesigning
- Advice / support
- Water analysis

In addition to our extensive scope of products we are offering a customised professional service:

• Service contracts

Please arrange a service with us that meets your production requirements

• Density test for cooling plants

Based on EC-guidelines – since 2007 obligatory for operators

• Interface analysis

Check of your profibus connection and help in case of failure

• Water maintenance

Support with view to adjustment, inspection and – if necessary – repair of water treating equipment

• Technical customer service

Competent partners for questions around service

• gwk Service hotline

Technical support, even at off-peak working times

• 24 h-Spare parts service

All standard spare parts on stock

• In-house service inspection

Inspections in our in-house repair room

• Teleservice-remote maintenance

Supervision of your cooling plant via internet

• Commissioning

Assurance of optimized production starts

• Capacity measurement

Identification of machine capacity data

• Mould cleaning

Reduction of cycle times with clean cooling channels

• System cleaning

Cleaning of pipelines during production

• Training

Functions, operation and maintenance – tailor-made for your requirements

With the gwk-service...

...Increase of process reliability

Increasing product quality requirements and reduction of downtime in future-oriented manufacturing plants make maintenance most essential to avoid unscheduled standstills.

...Increase of warranty

By means of individual service contracts the warranty period for new cooling plants can be extended up to 24 months.

...Increase of productivity

This includes adjustment of parameters to improve production processes as well as the exchange of spare and wear parts. The equipment of our service engineers allow to immediately carry out cleaning of water circuits.

...Release from maintenance liabilities

By means of the gwk service contracts we take over all necessary works to guarantee a reliable maintenance.



Service with System



gwK

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reliable at close
quarters

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